# Welcome!

Access to the site will require a email address and password. Click the "Create an account" link to go to the self registration page.



#### **New Users**

Please note: The prompts shown on the registration screen are determined by each individual company; because of this, your screen may have additional prompts.

Imprint Prompts: The text here can be used to populate fields when your place your order and can be modified at any time in My Account.

Once required fields are complete, click "Continue with Registration".

The system will email a temporary access link. To confirm your registration, click the link inside the email message. You will be prompted to change the password on first login.



# Returning Users

Returning Users can simply enter their Email Address and Password to enter the site. Converge

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https://demo3.cgconverge.com/Login.aspx

Your company may require different prompts in this section such as Store or Division numbers.

If you are a returning user and have forgotten your password, use the link provided to have the password reset.



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# Home Page

Contact information – will appear at the top of each screen.

A compact navigation bar will help you switch pages.

The main content section of the Home Page provides quick links to common areas. Users can go directly to browsing for products, or see a quick glimpse of recently placed orders. Links to the most used areas of "My Account" are also shown here.

If you have been to this site before, a quick re-order link is available with a carousel of recently ordered items.



#### Products

From the Home page, the system offers multiple ways to browse for products. Click the "Browse Products" button to view all categories, or use the quick access menu to skip directly to a product.



### Catalog

The enhanced product catalog will save you time by reducing clicks to navigate through products and categories.

Features include:

- List/thumbnail Views
- View Larger Images
- Select Items Per Page

To select an item to order, click on the thumbnail image or the link labeled "Order This Item".



### **Select Quantity**

Once you have selected a product you will see the item detail screen. This will allow you to view a larger image and select your quantity before going on to customize the product.

Select the quantity and click "Continue".



#### Personalize

This screen includes personalization prompts with instant proofing. Simply enter your text in the prompt. When you tab to the next prompt the proof will refresh to show your changes.

Note: If you would like to create a proof to send for approval before completing your order, please use the order hold and recall option from the basket page.

Once you are satisfied with the appearance of the proof, click "Approve/Continue".



# Added to basket

A popup screen will appear to notify you that the item has been added to your basket.

From here you can select which option you'd prefer.

Note: The option is available to "Duplicate This Item" that can be used if you need to order the same item for multiple people. It will save time by not having to go back to the catalog each time to select the item.



### View Basket

The checkout process has been combined to one screen to reduce clicks.

From the basket page you can view a preview of your proof. If you would like to make edits to the proof click "Edit Item".

You can select to "Hold This Order" if you would like to complete checkout at a later date. Note the hold option is not available on all sites.

#### PN1 - POST-IT NOTES - SAVINGS & LOAN 8 1234 STREET ADDRESS \$1.00 QUANTITY SELECTED: 6 • In-House Production Time: Standard 3 Days Company Manue Here (231 Street Address Date (23 Neth Kerket, WA 9632) ۲ Shipping Method: UPS Ground Estimate Delivery: 8/23/2019 Basket Total: \$1.00 Basket Options: Hold This Order Need help finding additional items? Click Here to let us know (Clicking this link will not interrupt your order) Ready to Checkout How do I check the status of my order? **Shipping Details:** Add New Location Once the initial order confirmation is received, registered users have the option of logging into the Shipping Display Name: Bobbie Miller • site at any time to check order status using the Order History/Status Tab. Corporate Graphics Company:

#### Shopping Basket & Checkout

Continue Shopping

### **View Basket**

The basket page also contains the Shipping and Requester information.

Once your shipping address has been saved, the Estimated Delivery date will be refreshed in the basket section.

Depending on your site setup you may be able to send a copy of confirmation emails to additional addresses.

To complete your order check the box to agree that your information is correct, and click "Place Order".

#### Ready to Checkout

#### How do I check the status of my order?

Once the initial order confirmation is received, registered users have the option of logging into the site at any time to check order status using the Order History/Status Tab.

Snipping Details:	Add New Locatio		
Shipping Display Name:	John Sample 🔻		
Company:	Company Name		
Contact Name:	John Sample		
Street Address:	1234 Street Address		
Suite, Floor, Bldg.:	Suite 123		
City:	City		
State:	NY		
Postal Code:	12345		
Country:	US		
	Edit		

#### Will I receive a copy of my receipt?

Once your order has been placed you will receive an email order confirmation. You will also receive a notification email once your order has shipped.

Requester.		Add New Requester
Requester Display Name:	My Payment Option <b>▼</b>	
Submitter Name:	John Sample	
Submitter Phone:	800 222 2222	
Oast Oastan	123456	

\$1.00

Basket Total:

#### **Completing your Order:**

Final Approval: I agree that all information is correct and proofs are approved and ready to be processed. I understand that due to the speed of electronic processing changes or cancellations are not allowed once this order is placed in production.

I have read the information stated above and approve this order.



#### **Order Placed**

Once the order is placed, you will see a "Thank You" screen which includes the order confirmation number.

You will also be able to open a printer-friendly version of your order. This will include the order details and small-scale proofs for your records.

In most cases you will also receive an email confirmation which contains all of the order details. Individual companies may have different options, such as punching out to a different application for checkout.

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Online Stationery Store		Contact us I Basket Total : \$0.00 (0) Items View	Logout v Basket					
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John Sample   Switch Profile   Manage Profiles   2		Search for Products	9					
<ul> <li>Thank you, the order has been sent!</li> <li>Order Number: 25874231</li> <li>Created on 8/20/2019 CT</li> </ul>								
Frequently Asked Questions Printer Friendly View								
Now that your order has been placed you will receive an email co	Than	ks For Your Order!						
Checking Order Status Click the link below to view your order history. A link to Order History will be found on in the top menu of the site. Order History/Check Status	Onli 8 Thank you for using our online ordering purchase, please r	ne Order Confirmation /20/2019 9:50:47 AM CT system. This email contains important de etain a copy of this email for future refere	tails regarding you ince.	ır recent				
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### **Order History**

A Order History section is available to check the status of your order. The page view allows you to quickly click and view orders without navigating through additional pages.

The 5 most recent orders will be listed first.

A history search is also available.

Depending on your company's system set up you may also receive an email confirmation once the order has shipped.

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	8/1/2019	<u>25725537</u>	Bobbie Miller	1	Bobbie Jo Miller	\$12.50	C		
	5/22/2019	<u>25183716</u>	Bobbie Miller	1	88888	\$1.00	C		
	5/21/2019	<u>25169938</u>	Display Name	1	John Sample	\$1.00	C		
	7/18/2017	<u>19923879</u>	John Sample	1	Any City	\$1.00	C		
	7/18/2017	<u>19923859</u>	John Sample	1	Any City	\$1.00	C		
	7/18/2017	<u>19923850</u>	John Sample	1	Any City	\$1.00	C		
	7/18/2017	<u>19923206</u>	John Sample	2	Any City Any City	\$2.00	Q		
	7/12/2017	<u>19884129</u>	John Sample	1	Any City	\$1.00	C		
	6/12/2017	<u>19653488</u>	John Sample	2	Bobbie Jo Miller Optional Copy	\$2.00	C		-

#### My Account

You can now "Manage My Account" through one simple screen. You can store information and save keystrokes, especially useful for those with multiple users, shipping locations, and payment methods.



### My Account

My account can be used to create stored text profiles for yourself or others that you may order for. Save keystrokes by accessing your stored text for each item you order.



#### Thank You!

Please contact us if you have additional questions or need assistance while placing your order. Company contact information is located at the top and bottom of each screen.

